

Irish Waste Services Quality & Environmental Policy

This public quality and environmental policy relates to the activities of Irish Waste Services at its sites in Carryduff and Duncrue Street. The services IWS offers include:

- Waste identification and classification.
- Acting as Dangerous Goods Safety Advisors to customers. This includes advice on packaging and labeling dangerous goods and the provision and completion of waste transfer documentation.
- Round the clock emergency response to pollution incidents.
- Treatment and Disposal services for bulk liquid, drummed waste and discrete wastes.
- Segregation of recyclable materials via a Material Recovery Facility (MRF).
- Comprehensive and accurate management of all associated records using a fully integrated computerized system.

The company's important issues include:

- Determination of the most suitable disposal processes for its customers' wastes.
- The accurate identification, classification, testing, labeling and correct transportation and treatment of wastes at its plant in Duncrue Street, Belfast and throughout the United Kingdom and Ireland.
- Planning the logistics of its vehicle fleet to minimise fuel consumption.
- To bulk and blend wastes whenever possible to enable wastes to be disposed of more efficiently.
- Recovery of suitably recyclable materials.

Irish Waste Services will:

- Strive to produce totally satisfied customers by meeting all of their requirements.
- Comply with all applicable laws and regulations.
- Endeavor to prevent pollution and conserve resources, principally through rapid response to customers' pollution incidents, good logistical planning, effective work methods such as using waste to treat waste and a committed workforce.
- Drive continuous improvement in its performance. This is achieved through several mechanisms including having appropriate controls associated with quality and environmental issues, progressing objectives and regular audits and reviews.
- Require that every Irish Waste Services employee receives appropriate training and communication and that they comply with this policy.

Irish Waste Services demonstrates its commitment to excellence by:

- Its continuing investment in treatment facilities and its tanker fleet.
- Employing qualified staff and investing in their training.
- Striving to continually improve the effectiveness of its Q&EMS.
- Complying with the requirements of ISO 9001, ISO 14001 & OHSAS 18001
- Development of its IT systems to operate full spectrum cradle to grave material traceability.
- Frequent customer and public relations through our sales force and Business Eye Magazine editorials on the industry.

Compliance with this policy is the ultimate responsibility of all employees.

Authorised by:



Jason McPolin (Managing Director)

January 2019